CE Post Tests
What Can Aviation Teach Us About Patient Safety?

Circle correct answer. Complete the bottom section and return with CE application.

1. Crew Resource Management (CRM) in aviation is _________
   A. The effective use of all available resources
   B. Serves as a process for understanding group dynamics
   C. Uses proven communication techniques
   D. All of the above

2. One example of effective CRM in the medical field is _________
   A. A surgical time out
   B. Human factors analysis and classification system (HFACS)
   C. An incident report
   D. An Root Cause Analysis (RCA)

3. The holes in Reason’s Swiss Cheese Model represent _________
   A. The strengths of an organizations safety program
   B. An adverse event
   C. Absent or failed defenses which may lead to an adverse event
   D. A Failure Mode Effects Analysis (FMEA)

4. Latent conditions are either organizational, supervisory or pre-conditions that may lead to an unsafe act.
   A. True
   B. False

5. In an organization, one discovers areas of safety vulnerability by which of the following?
   A. Anonymous reporting systems (hand-written, telephonic or computerized)
   B. Incident reporting systems (non-anonymous)
   C. Patient Safety Rounds by managers, asking questions about latent conditions
   D. Statements by patients and their families regarding safety concerns
   E. All of the above

Print name ___________________________________________ Date ___________________
Address ______________________________________________________________________
Phone (___)___________________________________________________________________

Submit this completed test along with the completed CE application.