

CE Post Tests

What Can Aviation Teach Us About Patient Safety?

Circle correct answer. Complete the bottom section and return with CE application.

1. Crew Resource Management (CRM) in aviation is _____

- A. The effective use of all available resources
- B. Serves as a process for understanding group dynamics
- C. Uses proven communication techniques
- D. All of the above

2. One example of effective CRM in the medical field is _____

- A. A surgical time out
- B. Human factors analysis and classification system (HFACS)
- C. An incident report
- D. An Root Cause Analysis (RCA)

3. The holes in Reason's Swiss Cheese Model represent _____

- A. The strengths of an organizations safety program
- B. An adverse event
- C. Absent or failed defenses which may lead to an adverse event
- D. A Failure Mode Effects Analysis (FMEA)

4. Latent conditions are either organizational, supervisory or pre-conditions that may lead to an unsafe act.

- A. True
- B. False

5. In an organization, one discovers areas of safety vulnerability by which of the following?

- A. Anonymous reporting systems (hand-written, telephonic or computerized)
- B. Incident reporting systems (non-anonymous)
- C. Patient Safety Rounds by managers, asking questions about latent conditions
- D. Statements by patients and their families regarding safety concerns
- E. All of the above

Print name _____ Date _____

Address _____

Phone (____) _____

Submit this completed test along with the completed CE application.