CE Post Test

Ready, Set, Go... The Distance
September 2010

CIRCLE THE BEST ANSWER:

1. What key equation was formulated by a group of system leaders to create a highly reliable environment that would lead to superior safety and quality outcomes?
   a. Safety + Quality + Satisfaction = Excellent Patient Care
   b. Quality + Service + Outcomes = Outstanding Care
   c. Safety + Outcomes + Satisfaction = Top Notch Patient Care
   d. Safety + Quality + Service = Exceptional Care

2. The Survey of Patient Safety Culture was developed by which organization?
   a. Agency for Healthcare Research and Quality (AHRQ)
   b. The Joint Commission (TJC)
   c. National Quality Forum (NQF)
   d. Institute for Healthcare Improvement (IHI)

3. Which committee was chartered to provide oversight for all organizational actions related to Vanguard Health Systems’ cultural transformation?
   a. Quality and Patient Safety Committee
   b. Quality Improvement Committee
   c. High Reliability Steering Committee
   d. Crew Management Steering Committee

4. Which of the following initial sub-teams of the High Reliability Steering Committee provided recommendations regarding improving incident reporting and promoting non-punitive environment?
   a. Performance Management Guide
   b. Event Detection and Management
   c. Error Prevention Tool Box Design
   d. Safety Communication

5. What is the goal of the Vanguard Health System to meet its objective of developing a culture of safety that results in being among the safest places in the nation to receive care?
   a. To reduce serious safety event rates by 80 percent in pursuit of no patient harmed by 2013.
   b. To achieve 95th percentile in core measure scores by 2013.
   c. To reduce sentinel events by 95 percent by 2012.
   d. To achieve 80th percentile in patient satisfaction scores by 2012.

Name: ____________________________

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