

CE Post Test

Ready, Set, Go... The Distance
September 2010

CIRCLE THE BEST ANSWER:

1. **What key equation was formulated by a group of system leaders to create a highly reliable environment that would lead to superior safety and quality outcomes?**
 - a. Safety + Quality + Satisfaction = Excellent Patient Care
 - b. Quality + Service + Outcomes = Outstanding Care
 - c. Safety + Outcomes + Satisfaction = Top Notch Patient Care
 - d. Safety + Quality + Service = Exceptional Care

2. **The Survey of Patient Safety Culture was developed by which organization?**
 - a. Agency for Healthcare Research and Quality (AHRQ)
 - b. The Joint Commission (TJC)
 - c. National Quality Forum (NQF)
 - d. Institute for Healthcare Improvement (IHI)

3. **Which committee was chartered to provide oversight for all organizational actions related to Vanguard Health Systems' cultural transformation?**
 - a. Quality and Patient Safety Committee
 - b. Quality Improvement Committee
 - c. High Reliability Steering Committee
 - d. Crew Management Steering Committee

4. **Which of the following initial sub-teams of the High Reliability Steering Committee provided recommendations regarding improving incident reporting and promoting non-punitive environment?**
 - a. Performance Management Guide
 - b. Event Detection and Management
 - c. Error Prevention Tool Box Design
 - d. Safety Communication

5. **What is the goal of the Vanguard Health System to meet its objective of developing a culture of safety that results in being among the safest places in the nation to receive care?**
 - a. To reduce serious safety event rates by 80 percent in pursuit of no patient harmed by 2013.
 - b. To achieve 95th percentile in core measure scores by 2013.
 - c. To reduce sentinel events by 95 percent by 2012.
 - d. To achieve 80th percentile in patient satisfaction scores by 2012.

Name: _____

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