

CE Post Test

*Overcoming Challenges to Providing Quality Care in a Rural Health Clinic Setting
June 2011*

Objective: The reader will be able to articulate the key aspects of change that are drivers in establishing assessable, good care in a rural health clinic. please answer the following questions:

PLEASE ANSWER THE FOLLOWING QUESTIONS:

1. What year did Central Valley Family Health – CVGH open their first rural health clinic?
2. What two cities do the rural patients have to be referred to due to lack of health services in the Central Valley?
3. What year did the Adventist Health Central Valley Network adopted Lean/Six Sigma methodology for performance improvement?
4. What two strategies have been identified in this articles as key in overcoming barriers to quality of care issues?
5. What was the amount of cost savings of medication standardization inventory process and found to be best practice by The Joint Commission?
6. What year did the consolidation occur, standardizing the forms and format of the clinic medical record?
7. One of the most concerning challenges driving the standardization of the medical record was;
 - a. Converting physician offices into clinics
 - b. Regulatory compliance
 - c. Need of a comprehensive tool
 - d. All of the above
8. The Central Valley Network Rural Health clinics have grown by;
 - a. 30%
 - b. 22%
 - c. 40%
 - d. 10%
9. Back Office staff of the clinics, both licensed and non licensed attend orientation for;
 - a. 4 hours
 - b. 3 days
10. Each clinic site has a designated clinical Lead whom is responsible for ensuring the delivery of safe patient care. True or False?

Name: _____

Mail completed test with CE application and check.
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