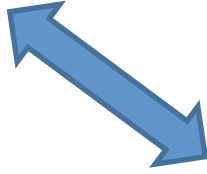
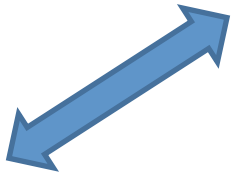


Leadership in the Industry	
Strategic Goals	
Influence industry trends in a formal manner with a voice at the table NAHQ professional development model promote evidence-based best practices and innovations Contribute to the advancement of the field	Utilize Embrace and
Actions	Measures
CAPSAC member	CAHQ Board Member at ea mtg
NAHQ Leadership Model Use with state membership	Article published w/plan for 2013
Liasoning with CHA, CDPH, CPHSO, ASQ	Key contacts in place



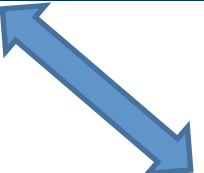
Education and Resources	
Strategic Goals	
Provide a vehicle for knowledge sharing Develop members utilizing tools of professionalism Align items to organizational values and ethics Provide just in time information and tools for current and future industry practices and trends Provide member opportunities in quality and patient safety	
Actions	Measures
Annual Spring Conference CAHQ Journal	At least one member per conference speaking on org quality or patient safety practices Published 3 in 2012
Nominations Committee Optimization	Group utilized for all positions for 2013 to max. member opportunities and expertise

**CAHQ Vision**  
Perform and be recognized as a premier organization in the US for the promotion of healthcare quality and patient safety

**Mission**  
Develop and promote the healthcare quality professional by providing Leadership in the Industry, Networking, Education and Resources

**Values**  
Excellence  
Integrity  
Diversity  
Collaboration  
Professional Growth  
Continuous Improvement

Networking	
Strategic Goal	
Provide a platform of communication utilizing multiple meals to foster and optimize information sharing and connection between quality professionals, organizations and communities	
Actions	Measures
LinkedIn Group/Twitter acct Facebook page	Both accts formed with low volume interaction Posting of items weekly
Regional Liaisons Program	Regional Liaisons assigned and planning in place for events



Organizational Operations	
Strategic Goals	
Provide infrastructure for organizational initiatives which add value for members	
Actions	Measures
Bylaws revisions for current org practice	Voted 12-2012
Electronic Balloting and Evaluations	Implemented 1-2013
Board Optimization	Board Restructure 7-2012