



CAHQ

Quality 201

Next Steps in Quality Improvement

A one-day, hands-on interactive workshop

Sponsored by the

California Association for Healthcare Quality

Wednesday, October 20, 2010

8 am - 4:30 pm, Sutter Health, Sacramento, CA

Who should attend?

This program is intended for the quality manager or front-line staff

Facilitator/Speaker: Sandra Murray, MA, is Principal of Corporate Transformation Concepts in Eugene, Oregon, USA, where she helps health care clients to understand and achieve improvement. For the past nine years, Ms. Murray has worked as an Improvement Advisor for the Institute for Healthcare Improvement (IHI). She has been responsible for the improvement and measurement strategies for both the Medication and Perioperative Safety Collaboratives. She also serves on the faculty for the IHI Breakthrough Series College and is Director and faculty for IHI's Improvement Advisor Professional Development Program. Ms. Murray has 14 years of experience as a registered dietitian and 16 years of management experience in health care.

Topics to be covered:

- Using run charts to detect improvement more rapidly and accurately
- How to go beyond brainstorming and generate more powerful ideas using creative thinking techniques
- Accelerating the rate of improvement by savvy testing
- Implementation tips to sustain our gains

Location: Sutter Health, Sacramento, CA

Tuition: (includes lunch and workshop materials)

CAHQ Members: \$199

Join CAHQ and Register: \$294

(Includes membership in CAHQ Quality for 2010 AND through the end of 12/31/2011!)

Non-CAHQ members: \$265

Continuing Education:

CAHQ is a California BRN CE provider #03370. This program is approved for 8.4 CA BRN contact hours.

This content relates to the CPHQ examination QM and data management outline and has been submitted to NAHQ for 6.0 CPHQ CE hours.

Registration:

Registration will be guaranteed with receipt of payment. Act soon ... Space is limited!

Register using the registration form that follows or online & pay by Paypal at: www.cahq.org



CAHQ Quality 201 Fall Event Registration Form

Please download and complete this registration form and fax or mail with payment as per the information below. If paying by check, please make payment to CAHQ and mail with a registration form to the address below. Please use one form for each registrant.

Or register online and pay via PayPal at www.cahq.org.

Name: _____

Title: _____

Firm: _____

Address: _____

Daytime Phone: _____

Fax: _____

Email: _____

This information is for business or home.

Check here if you prefer NOT to have your name and contact information included on the participant list.

ADA Requirements: _____

Dietary Requirements: _____

Credit Card Information

Card Number: _____

Exp. Date: _____ Code on Back of Card: _____

Name of Cardholder: _____

Billing Address for Card: _____

Amount Paid or Authorized to Charge: _____

\$199 CAHQ Member \$294 Join & Register \$265 Non-member Check enclosed

Signature: _____

Cancellation refunds are subject to a \$75 processing fee; refund requests must be received 5 days prior to event.

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