

# CE Post Test

Ready, Set, Go... The Distance  
September 2010

## CIRCLE THE BEST ANSWER:

1. **What key equation was formulated by a group of system leaders to create a highly reliable environment that would lead to superior safety and quality outcomes?**
  - a. Safety + Quality + Satisfaction = Excellent Patient Care
  - b. Quality + Service + Outcomes = Outstanding Care
  - c. Safety + Outcomes + Satisfaction = Top Notch Patient Care
  - d. Safety + Quality + Service = Exceptional Care
  
2. **The Survey of Patient Safety Culture was developed by which organization?**
  - a. Agency for Healthcare Research and Quality (AHRQ)
  - b. The Joint Commission (TJC)
  - c. National Quality Forum (NQF)
  - d. Institute for Healthcare Improvement (IHI)
  
3. **Which committee was chartered to provide oversight for all organizational actions related to Vanguard Health Systems' cultural transformation?**
  - a. Quality and Patient Safety Committee
  - b. Quality Improvement Committee
  - c. High Reliability Steering Committee
  - d. Crew Management Steering Committee
  
4. **Which of the following initial sub-teams of the High Reliability Steering Committee provided recommendations regarding improving incident reporting and promoting non-punitive environment?**
  - a. Performance Management Guide
  - b. Event Detection and Management
  - c. Error Prevention Tool Box Design
  - d. Safety Communication
  
5. **What is the goal of the Vanguard Health System to meet its objective of developing a culture of safety that results in being among the safest places in the nation to receive care?**
  - a. To reduce serious safety event rates by 80 percent in pursuit of no patient harmed by 2013.
  - b. To achieve 95th percentile in core measure scores by 2013.
  - c. To reduce sentinel events by 95 percent by 2012.
  - d. To achieve 80th percentile in patient satisfaction scores by 2012.

Name: \_\_\_\_\_

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