

# CE POST TEST

## Ensuring Language Access at Sutter Health: Assessing and Training dual role interpreters

August, 2009

Circle the correct answer

1. What are the characteristics of a well-designed web-training program?
  - A) Is interactive
  - B) Is self-paced
  - C) Provides feedback
  - D) All of the above
  
2. The Joint Commission reports that 56% of hospitals receive direct reimbursement for provision of interpretive services
  - A) True
  - B) False
  
3. Title VI of the Civil Rights Act of 1964 (“Title VI”) and the Emergency Medical Treatment and Active Labor Act require language assistance to be provided without charge to all LEP patients.
  - A) True
  - B) False
  
4. Existing guidelines for training are not clearly defined and a “formal certification” process to demonstrate interpreter competence does not exist
  - A) True
  - B) False
  
5. A staff person who is fluent on a second language does not need training as interpreter.
  - A) True
  - B) False

Name \_\_\_\_\_

Mail completed test with CE application and check